



## PureStorage Accessibility Conformance Report

*VPAT® International Edition Version 2.5*

***PureStorage FlashArray Software***

### **PureStorage**

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## Name of Product/Version

**Name of Product:** PureStorage FlashArray Software  
**Version:** 6.7

## Product Description

The product is the PureStorage FlashArray Software web application.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **PureStorage FlashArray Software** as of **October 25, 2024** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2024, NVDA 2024.3, Freedom Scientific ZoomText 2024, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Firefox on Windows 11.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report                                |
|----------------------------------------------------------|---------------------------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.2</a> | Level A (Yes)                                     |

|                                                                                                                                                                                                                      |                                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
|                                                                                                                                                                                                                      | Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>                                                                                                              | Yes                              |
| <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND<br><a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a> | Yes                              |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

| Criteria                                                                                                                                                                                                                                                                                                                                                   | Conformance Level  | Remarks and Explanations                                                                                    |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------------------------------------------------------------|
| <b><u>1.1.1 Non-text Content</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                        | Partially Supports | Some images have alternative text. Some images, charts, and graphical buttons do not have alternative text. |
| <b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.1 (Web)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable     | No time-based media present.                                                                                |
| <b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.2 (Web)</li> <li>11.1.2.2 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                    | Not Applicable     | No time-based media present.                                                                                |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                      | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.3 (Web)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable     | No time-based media present.                                                                                                                                                                                              |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.1 (Web)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                               | Partially Supports | <p>Pages do not contain a top-level heading and subheadings are not used.</p> <p>Data tables associate header cells with data cells.</p> <p>Some combo boxes, edit fields, and checkboxes are not explicitly labeled.</p> |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.2 (Web)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                                  | Supports           | Correct reading sequences can be programmatically determined.                                                                                                                                                             |
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.3 (Web)</li> <li>11.1.3.3 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                                | Supports           | Instructions and content do not rely solely on sensory characteristics of components.                                                                                                                                     |

| Criteria                                                                                                                                                                                                                                                                                                                                                | Conformance Level  | Remarks and Explanations                                                                                                                             |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>11.1.4.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>     | Supports           | Color is not used as the sole means of conveying information.                                                                                        |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>11.1.4.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>    | Not Applicable     | No videos or audio recordings launch automatically when a page is loaded.                                                                            |
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>       | Partially Supports | <p>Some functions of the application are keyboard operable.</p> <p>Some controls (e.g., toggles, tooltips, dropdowns) are not keyboard operable.</p> |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.2 (Web)</li> <li>11.2.1.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Supports           | No keyboard traps were encountered.                                                                                                                  |

| Criteria                                                                                                                                                                                                                                                                                                                                                                  | Conformance Level  | Remarks and Explanations                                                                                                                |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| <p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.4 (Web)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>                                                                               | Not Applicable     | Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used. |
| <p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.1 (Web)</li> <li>11.2.2.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                | Supports           | The application timeout can be disabled.                                                                                                |
| <p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.2 (Web)</li> <li>11.2.2.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                | Partially Supports | The Dashboard page contains auto-updating graphs that cannot be paused or stopped.                                                      |
| <p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.3.1 (Web)</li> <li>11.2.3.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Supports           | Flashing or blinking does not occur in the prohibited range.                                                                            |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                              | Conformance Level | Remarks and Explanations                                                             |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------------------------------------------------------------------------|
| <b><u>2.4.1 Bypass Blocks</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.1 (Web)</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Does Not Support  | The main menu does not have a skip to content link.                                  |
| <b><u>2.4.2 Page Titled</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                                                                         | Does Not Support  | Application pages do not describe the content on the page.                           |
| <b><u>2.4.3 Focus Order</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>11.2.4.3 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                          | Supports          | Focus order follows reading order.                                                   |
| <b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.4 (Web)</li> <li>11.2.4.4 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                                                                            | Supports          | The purpose of each link can be determined from the link text together with context. |



| Criteria                                                                                                                                                                                                                                                                                                                            | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                        |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.1 (Web)</li> <li>11.2.5.1 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                          | Not Applicable     | Multipoint or path-based gestures are not used.                                                                                                                                                                                 |
| <b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.2 (Web)</li> <li>11.2.5.2 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                      | Supports           | Pointer functionality is not triggered via down-events.                                                                                                                                                                         |
| <b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.3 (Web)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                           | Partially Supports | For user interface components with labels, the accessible name contains the text that is presented visually.<br><br>Some combo boxes, edit fields, and checkboxes contain a visible label and are not programmatically labeled. |
| <b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>11.2.5.4 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                          | Not Applicable     | The application does not contain device or user motion functionality.                                                                                                                                                           |
| <b><u>3.1.1 Language of Page</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.1 (Web)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Supports           | The default human language can be programmatically determined on all application pages.                                                                                                                                         |

| Criteria                                                                                                                                                                                                                                                                                                                                | Conformance Level | Remarks and Explanations                                                                            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-----------------------------------------------------------------------------------------------------|
| <b><u>3.2.1 On Focus</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> <li>11.3.2.1 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>               | Supports          | Gaining focus on components does not initiate a change of context.                                  |
| <b><u>3.2.2 On Input</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> <li>11.3.2.2 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>               | Supports          | Changing the setting of user interface components does not automatically cause a change of context. |
| <b><u>3.2.6 Consistent Help</u></b> (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                                                                                                                                                                                                  | Supports          | Help can be accessed from the main menu on all pages.                                               |
| <b><u>3.3.1 Error Identification</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.1 (Web)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Supports          | Error messages are displayed on forms when fields are empty or improperly formatted.                |

| Criteria                                                                                                                                                                                                                                                                                                                                | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                             |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>3.3.2 Labels or Instructions</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.2 (Web)</li> <li>11.3.3.2 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Partially Supports | Visual labels or instructions are provided for some components. Some login and search fields do not contain a visible label.                                                                                                                                                                         |
| <b><u>3.3.7 Redundant Entry</u></b> (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                                                                                                                                                                                                  | Not Applicable     | Entry of redundant information is not required.                                                                                                                                                                                                                                                      |
| <b><u>4.1.1 Parsing</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>              | Supports           | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates that this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .                                                  |
| <b><u>4.1.2 Name, Role, Value</u></b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>    | Partially Supports | <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>Some components (e.g., tabs, combo boxes, edit fields, checkboxes, dropdown menus, toggle controls) do not provide some required information (e.g., name, role, state).</p> |

**Table 2: Success Criteria, Level AA**

| Criteria                                                                                                                                                                                                                                                                                                                                                               | Conformance Level | Remarks and Explanations                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------------------------------------------------------|
| <b><u>1.2.4 Captions (Live)</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable    | No time-based media present.                                       |
| <b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> <li>11.1.2.5 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                      | Not Applicable    | No time-based media present.                                       |
| <b><u>1.3.4 Orientation</u></b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.4 (Web)</li> <li>11.1.3.4 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                                                                 | Supports          | The application does not restrict content to a single orientation. |
| <b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.5 (Web)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                                                    | Not Applicable    | User personal information is not requested.                        |

| Criteria                                                                                                                                                                                                                                                                                                                                                   | Conformance Level  | Remarks and Explanations                                                                                                                                                                 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.3 (Web)</li> <li>11.1.4.3 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Partially Supports | <p>Some areas of the application meet the required contrast ratios.</p> <p>Some areas (e.g., main menu links, table headers, buttons) do not meet the required 4.5:1 contrast ratio.</p> |
| <p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.4 (Web)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>      | Supports           | Text can be resized without loss of content or functionality.                                                                                                                            |
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.5 (Web)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>   | Supports           | Images of text are not used.                                                                                                                                                             |
| <p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.10 (Web)</li> <li>11.1.4.10 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>                                                                                 | Partially Supports | Pages reflow for some zoom and screen sizes. After approximately 150% zoom, the main menu does not reflow.                                                                               |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                               | Conformance Level  | Remarks and Explanations                                                                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.11 (Web)</li> <li>11.1.4.11 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                                                                                                        | Partially Supports | Some graphical buttons, form fields, and focus indicators do not have a contrast ratio of 3:1                                                                                      |
| <b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> <li>11.1.4.12 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                                                                                                             | Partially Supports | No loss of content occurs by setting style properties to meet the text spacing requirement on some pages. Some menu items become truncated with text spacing style properties set. |
| <b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> <li>11.1.4.13 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply                                                                                                                                                | Partially Supports | Hover content (i.e., tooltips) does not allow for dismissal or hovering of the popup content.                                                                                      |
| <b><u>2.4.5 Multiple Ways</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports           | There are multiple ways to perform various functions throughout the application.                                                                                                   |

| Criteria                                                                                                                                                                                                                                                                                                                                             | Conformance Level  | Remarks and Explanations                                                                                                                                                  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>2.4.6 Headings and Labels</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>11.2.4.6 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                | Supports           | Headings and labels describe topic or purpose.                                                                                                                            |
| <b><u>2.4.7 Focus Visible</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>11.2.4.7 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                      | Partially Supports | There is a clear indication of focus where there is keyboard operability in some areas. Tabs and main menu items do not show visual focus when tabbed to with a keyboard. |
| <b><u>2.4.11 Focus Not Obscured (Minimum)</u></b> (Level AA 2.2 only)<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                        | Supports           | Items that receive focus are not entirely hidden by author-created content.                                                                                               |
| <b><u>2.5.7 Dragging Movements</u></b> (Level AA 2.2 only)<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                                   | Not Applicable     | Dragging movements are not used.                                                                                                                                          |
| <b><u>2.5.8 Target Size (Minimum)</u></b> (Level AA 2.2 only)<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                                | Supports           | Control targets meet the required CSS pixel size or have enough control spacing.                                                                                          |
| <b><u>3.1.2 Language of Parts</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Supports           | The language of pages is set programmatically.                                                                                                                            |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                           | Conformance Level | Remarks and Explanations                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>3.2.3 Consistent Navigation</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.3 (Web)</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | Supports          | Consistent navigation occurs throughout the application.                                                                           |
| <b><u>3.2.4 Consistent Identification</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.4 (Web)</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | Consistent identification occurs throughout the application.                                                                       |
| <b><u>3.3.3 Error Suggestion</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.3 (Web)</li> <li>11.3.3.3 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                 | Supports          | Required fields notify the user if there is no input. Error messages indicate that fields are improperly formatted or non-numeric. |
| <b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.4 (Web)</li> <li>11.3.3.4 (Open Functionality Software)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                                                                        | Not Applicable    | Application does not cause legal commitments or financial transactions to occur for the user.                                      |



| Criteria                                                                                                                                                                                                                                                     | Conformance Level | Remarks and Explanations                                                       |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------------------------------------------------------------------|
| <a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)<br>Revised Section 508 – Does not apply                                                                                                                                        | Supports          | A cognitive function test is not required for authentication.                  |
| <a href="#">4.1.3 Status Messages</a> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>11.4.1.3 (Open Functionality Software)</li> </ul> Revised Section 508 – Does not apply | Does Not Support  | Status messages cannot be programmatically determined without receiving focus. |

### Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](#) (FPC)

| Criteria                  | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 302.1 Without Vision      | Partially Supports | <p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p>                                                                                                                                                                                                 |
| 302.2 With Limited Vision | Partially Supports | <p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p> |

| Criteria                                                       | Conformance Level  | Remarks and Explanations                                      |
|----------------------------------------------------------------|--------------------|---------------------------------------------------------------|
| 302.3 Without Perception of Color                              | Supports           | Color is not used as the sole means of conveying information. |
| 302.4 Without Hearing                                          | Supports           | Does not require user hearing.                                |
| 302.5 With Limited Hearing                                     | Supports           | Does not require user hearing.                                |
| 302.6 Without Speech                                           | Supports           | Does not require user speech.                                 |
| 302.7 With Limited Manipulation                                | Partially Supports | The application is partially keyboard operable.               |
| 302.8 With Limited Reach and Strength                          | Partially Supports | The application is partially keyboard operable.               |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports           |                                                               |

## Chapter 4: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: [Software](#)

Notes: This product is web-based and therefore this section is not applicable to the product.

## Chapter 6: [Support Documentation and Services](#)

| Criteria                                                         | Conformance Level                    | Remarks and Explanations                                                         |
|------------------------------------------------------------------|--------------------------------------|----------------------------------------------------------------------------------|
| <b>601.1 Scope</b>                                               | Heading cell – no response required  | Heading cell – no response required                                              |
| <b><a href="#">602 Support Documentation</a></b>                 | Heading cell – no response required  | Heading cell – no response required                                              |
| 602.2 Accessibility and Compatibility Features                   | Supports                             | The documentation is in electronic format and can be converted to other formats. |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.x</a> section | See information in WCAG section                                                  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                             | The documentation is in electronic format and can be converted to other formats. |
| <b><a href="#">603 Support Services</a></b>                      | Heading cell – no response required  | Heading cell – no response required                                              |
| 603.2 Information on Accessibility and Compatibility Features    | Does Not Support                     | No accessibility statement is provided.                                          |
| 603.3 Accommodation of Communication Needs                       | Supports                             | Support services accommodate end users with disabilities.                        |

## EN 301 549 Report

### Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

| Criteria                                 | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.2.1 Usage without vision               | Partially Supports | <p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>Note: FlashArray Software provides a full-feature command line interface (CLI) option that is accessible.</p>                                                                                                                                                                                                 |
| 4.2.2 Usage with limited vision          | Partially Supports | <p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p> <p>Note: FlashArray Software provides a full-feature command line interface (CLI) option that is accessible.</p> |
| 4.2.3 Usage without perception of colour | Supports           | Color is not used as the sole means of conveying information.                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 4.2.4 Usage without hearing              | Supports           | The application does not require user hearing.                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 4.2.5 Usage with limited hearing         | Supports           | The application does not require user hearing.                                                                                                                                                                                                                                                                                                                                                                                                                                                |

| Criteria                                                  | Conformance Level  | Remarks and Explanations                                                                                                                                         |
|-----------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.2.6 Usage with no or limited vocal capability           | Supports           | Does not require user speech.                                                                                                                                    |
| 4.2.7 Usage with limited manipulation or strength         | Partially Supports | The application is partially keyboard operable.<br><br>Note: FlashArray Software provides a full-feature command line interface (CLI) option that is accessible. |
| 4.2.8 Usage with limited reach                            | Partially Supports | The application is partially keyboard operable.<br><br>Note: FlashArray Software provides a full-feature command line interface (CLI) option that is accessible. |
| 4.2.9 Minimize photosensitive seizure triggers            | Supports           | Flashing or blinking does not occur.                                                                                                                             |
| 4.2.10 Usage with limited cognition, language or learning | Supports           |                                                                                                                                                                  |
| 4.2.11 Privacy                                            | Supports           | Privacy can be maintained while using this application.                                                                                                          |

## Chapter [5: Generic Requirements](#)

Notes: This product does not have closed functionality and is not hardware.

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not an ICT product with two-way voice communication.

## Chapter [7: ICT with Video Capabilities](#)

Notes: Not an ICT product with video capabilities.

## Chapter [8: Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes: The content of this section is contained in the WCAG 2.x section above.

## Chapter [10: Non-web Documents](#)

Notes: Product is a web application.

## Chapter [11: Software](#)

Notes: Product is a web application.

## Chapter [12: Documentation and Support Services](#)

Notes:

| Criteria                                                       | Conformance Level                    | Remarks and Explanations                                                         |
|----------------------------------------------------------------|--------------------------------------|----------------------------------------------------------------------------------|
| <b>12.1 Product documentation</b>                              | Heading cell – no response required  | Heading cell – no response required                                              |
| 12.1.1 Accessibility and compatibility features                | Supports                             | The documentation is in electronic format and can be converted to other formats. |
| 12.1.2 Accessible documentation                                | See <a href="#">WCAG 2.x</a> section | See information in WCAG section                                                  |
| <b>12.2 Support Services</b>                                   | Heading cell – no response required  | Heading cell – no response required                                              |
| 12.2.2 Information on accessibility and compatibility features | Does Not Support                     | No accessibility statement is provided.                                          |
| 12.2.3 Effective communication                                 | Supports                             | Support services accommodate end users with disabilities.                        |
| 12.2.4 Accessible documentation                                | See <a href="#">WCAG 2.x</a> section | See information in WCAG section                                                  |

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not an ICT product that provides relay or emergency service access.

### Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **PureStorage FlashArray Software** as of **October 25, 2024** and is only valid for the version and date it was tested.

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